



Midwest Kidney Network

Who are we?

We are a private, nonprofit organization founded to improve care for patients on dialysis and patients with a kidney transplant. We are funded by Centers for Medicare & Medicaid Services. We serve Michigan, Minnesota, North Dakota, South Dakota and Wisconsin.

Do you have a concern or grievance? You have options.

- You can contact your dialysis care team. Become familiar with your facility's policy on addressing concerns and grievances. Request to speak with someone from your care team to discuss your concern.
- You can contact the Midwest Kidney Network. If you have a concern or grievance and want to have a confidential discussion about a situation involving your dialysis care, you can call us to discuss options and potential solutions. We can also refer you to other agencies to help respond to your concern.

Know your patient rights and responsibilities.

You can request a copy of your rights and responsibilities from your dialysis unit. Knowing these will help prepare you for any steps you take in the grievance process.

Do you need information about kidney disease treatment options?

You can ask your health care team or the Midwest Kidney Network about home dialysis, kidney transplantation, and other options for treating kidney disease.



To file a grievance, contact us.

1-800-973-3773

1360 Energy Park Drive, Suite 200
Saint Paul, MN 55108
info@esrdnet11.org
www.midwestkidneynetwork.org