PEER COACHING FOR KIDNEY PATIENTS

FORMS AND DOCUMENTATION
CONFIDENTIALITY FORM

Confidentiality and the consumer right to privacy are legal and ethical rights. Coaches, social workers, transplant coordinators and anyone else involved in the ________ unit’s program have the responsibility to protect consumer confidentiality. This means that medical information regarding a consumer is privileged and may only be shared with individuals involved directly in their care. Information regarding suicide risk and homicide, by law, must be reported to appropriate legal authorities.

All Coach Information forms, notes and logs are confidential and should not be left unattended. All required paperwork must be turned over to the Coordinator in a timely manner so that records are secure.

Discussions concerning a consumer should not be conducted in public areas.

Violators of the confidentiality rule will be subject to immediate dismissal from the program.

_____ I HAVE READ AND UNDERSTAND THE ABOVE CONFIDENTIALITY STATEMENT

NAME (please print): __________________________________________

SIGNATURE: ________________________________________________

DATE SIGNED: _______________________________________________
Mentee Consent Form

_______ (insert name of your unit program) is a coaching support program of the ________ unit. It is designed to link patients who are new to dealing with chronic illness or having difficulty adjusting to life on dialysis, to individuals who are “veterans” to dealing with chronic illness. A volunteer can talk with you and/or your family, listen to your concerns, and share information with you.

If you are interested in being contacted in this program, please indicate your approval by signing and printing your name, as well as providing contact information for the coach to get in touch with you.

________________________________________  ________________
Signature        Date

________________________________________
Printed Name

Phone Number             E-Mail

Treatment Facility (Name and City)

You may at any time withdraw your consent to participate in this program.

To be retained by Program Coordinator

Please return to:
PROGRAM EVALUATION FORM FOR MENTEES

We would like to have your opinion of the mentor program so that we may evaluate and strengthen our program for the future. Please complete the questions below and return the survey to the program coordinator. (Please circle your response)

1. How would you rate the mentor program?
   
   excellent   very good   good   poor

2. Did you enjoy being part of this program?
   
   yes   somewhat   not much   no

3. Did you like your coach?
   
   yes   somewhat   not much   no

4. Did you think meeting with a coach was useful?
   
   yes   somewhat   not really   no

5. Would you have liked to meet with your coach more often?
   
   yes   a bit more   not much more   no

6. Did you learn new things from your coach?
   
   yes   somewhat   not much   no

7. Did you feel comfortable talking to your coach about things, either good or bad?
   
   yes   somewhat   not really   no
8. Did you feel comfortable talking to your mentor program coordinator about your experiences, either good or bad?

   yes  somewhat  not really  no

9. List something (if anything) that you learned from your mentor.

10. What did you like best about the mentor program?

11. What did you not like about the mentor program?

12. What do you think we should change or do differently?

Thank you very much for taking a few minutes to provide this information. It will help us strengthen our program and provide data to demonstrate the effects of mentoring on mentors and mentees. All the individual data from this survey will be kept anonymous.

Date_______________________ Name of Coach__________________________________

Name of Mentee: ____________________________________________________________

WHAT IS YOUR GENERAL ASSESSMENT OF THE MENTOR PROGRAM?
__ Very Successful ___ Successful ___ Moderately Successful ___ Unsuccessful

HOW SATISFIED WERE YOU WITH YOUR MENTEE MATCH?
___ Very Satisfied ___ Satisfied ___ Dissatisfied

DID YOU RECEIVE ADEQUATE ASSISTANCE FROM UNIT STAFF?
__Yes ___ No Please Explain: ___________________________________________________
____________________________________________________________________________
____________________________________________________________________________

Please rate each of the following program components: Not Enough Just Right Too Much

Information about the program at the recruitment session
Information about the mentee
Coach training
Regular coach support
Interaction with the program coordinator
Networking with other mentors

B. MENTORING EXPERIENCE ASSESSMENT
How satisfied were you with your experience as a coach?

___ Very Satisfied     ___ Satisfied     ___ Slightly Satisfied     ___ Dissatisfied

How effective do you feel as a coach?

___ Very Effective  ___ Effective     ___ Not Very Effective ___Not at All Effective

Please indicate the reasons for your feelings:

__________________________________________________________________________

__________________________________________________________________________

How did coaching affect you personally?

(please check all applicable responses)  To a Great Extent Somewhat Not At All

I learned new things about myself.

I found it easy to be a coach.

I have a better understanding of other patient’s concerns.

I have a better understanding of diversity issues.

What is the single most important thing you got out of the program?

__________________________________________________________________________

What advice do you have for your company regarding the program?
COACH EVALUATION FORM

(MENTEE IMPACT)

How long have you been matched with your mentee (years or months)? _______________

On average, how many hours per month do you spend with your mentee? _______________

We are interested in your perceptions of the impact your mentoring relationship had on your mentee in the following areas. Please check one response for each item.

BECAUSE OF OUR RELATIONSHIP, I THINK MY MENTEE . . . True  False  Did Not Need Changing (Fine to Begin With)  Don’t Know

SUPPORT:
• Feels that there are more staff members who care about him or her
• Feels that there are more people who will help him or her

EMPOWERMENT:
• Feels he or she has more future options
• Feels he or she has more control

BOUNDARIES AND EXPECTATIONS:
• Sees himself or herself as more responsible
• Has higher expectations of him- or herself

CONSTRUCTIVE USE OF TIME:
• Has more interests and hobbies
• Is involved in her or her medical care

COMMITMENT TO LEARNING:
• Has a better attitude toward dialysis
• Has better lab scores
• Comes to dialysis better prepared (on time, completes dialysis)
• Has better unit behavior (such as paying attention and not being disruptive)

What do you think your mentee has gained or learned from your relationship?
______________________________________________________________________________
______________________________________________________________________________

What have you gained or learned through your relationship?
______________________________________________________________________________
______________________________________________________________________________

Has your relationship changed your attitudes, values and understanding? If so, in what ways?
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

What is easy about having a mentee? What worked well?
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

What is hard about having a mentee? What didn’t work?
______________________________________________________________________________
We would like to have your opinion of the mentor program so that we may evaluate and strengthen our program for the future. Please complete the questions below and return the survey to the program coordinator. (Please circle your response)

1. How would you rate the mentor program?
   excellent    very good    good    poor

2. How would you describe the quality of your experience as a participant in the program?
   excellent    very good    good    poor

3. Will you volunteer to serve as a coach again next year or in the future?
   yes    possibly    not sure    no

4. Did the coach training session help you prepare for your mentoring experience?
   yes    somewhat    not sure    no

5. Would you have liked additional training for coaches?
   yes    maybe    probably not    no

6. How clearly defined were your coaching responsibilities?
   very clear    moderately clear    a little unclear    very unclear

7. The mentor program coordinators were accessible and easy to talk to and seek advice from when necessary.
   always    somewhat    not much    never
8. How would you describe your relationship with your mentee?
very good  good  fair  poor

9. Do you think that the time you spent with your mentee was sufficient?
yes  almost  not really  no

10. Do you think that the time you spent together was helpful for your mentee?
yes  somewhat  not really  no

11. Did you gain personally from this relationship?
yes  somewhat  not much  no

12. I would have preferred to meet less often with my mentee.
yes  sometimes  rarely  no

13. I would have preferred to meet more often with my mentee.
Yes  sometimes  rarely  no

14. What was most satisfying about the mentor program?

15. What was least satisfying about the mentor program?

16. What would you suggest to improve the mentor program?
TERMINATION FORM

I, ________________________________ and I, ________________________________

Agree to terminate our formal relationship in the _____________________Program as of _____
day of _______________ month, ___________________(year).

Reason For Termination:

______________________________________________________________________
______________________________________________________________________
______________________________________________________________________
______________________________________________________________________

_________________________________    _________________
Coach Signature       Date

__________________________________    _________________
Mentee Signature       Date

__________________________________    _________________
Coordinator Signature      Date