



July 2023 E-Newsletter from Network 11

Peer Connection Call Series – Thu July 20 at 3pm CST/4pm EST

The Peer Connection calls are no-cost, patient and care-partner led meetings that bring together people affected by kidney disease. Participants gain insight from hearing the challenges and successes of others who have similar kidney health experiences.

Meeting participants have an opportunity to speak, ask questions, and learn from other caregivers/care partners, dialysis patients, and kidney transplant recipients about their kidney journey experience.

Join by phone: (844) 740-1264, access code 2632 363 8571

Join By Webex: <https://hsagonline.webex.com/hsagonline/j.php?MTID=m919891ae3f1f22b24cc418ce05dd14e3>

Meeting number 2632 363 8571, passcode: PEER2023!

No Surprises Act

The No Surprises Act protects people covered under group and individual health plans from receiving surprise medical bills when they receive most emergency services, non-emergency services from out-of-network providers at in-network facilities, and services from out-of-network air ambulance service providers. It also establishes an independent dispute resolution process for payment disputes between plans and providers, and provides new dispute resolution opportunities for uninsured and self-pay individuals when they receive a medical bill that is substantially greater than the good faith estimate they get from the provider.

Resources:

- No Surprises Act Consumer Webpage: <https://www.cms.gov/medical-bill-rights> as well as en Español: <https://www.cms.gov/derechos-facturas-medicas>
- New Protections for Consumers: <https://www.cms.gov/medical-bill-rights/know-your-rights>
- Payment Dispute Webpage: <https://www.cms.gov/medical-bill-rights/help/dispute-a-bill>
- Submit a Complaint: <https://www.cms.gov/medical-bill-rights/help/submit-a-complaint>
- Find an Action Plan: <https://www.cms.gov/medical-bill-rights/help/plan>
- Resources for providers can still be found at: <https://www.cms.gov/nosurprises>



Health Equity – CLAS in Action Webinar



As mentioned in last month’s letter, you will hear more about CLAS (Culturally and Linguistically Appropriate Services) and how to incorporate these standards into your facility services. Paired with Health Equity, CLAS “is a way to improve the quality of services provided to all individuals, which will ultimately help reduce health disparities” per the HHS.gov website.

Please join us on July 26, 2023 at 11am CST/12pm EST in attending an amazing presentation from our friends at **Great Plains: Quality Innovation Network** on “CLAS in Action”.

Registration link: <https://gpqin.wufoo.com/forms/mf6c1a11vpvy45>